PRODYNAMICS

40%

supply chain efficiency improvement (client-reported)

CASE STUDY · MANUFACTURING

40% better supply chain efficiency for a global manufacturing group

The challenge

The group operated across multiple sites and regions, with supply chain processes that had grown differently in each. A standard, out-of-the-box rollout would have forced the business to fit the software rather than the other way round.

What we did

- Mapped how planning, procurement, production and fulfilment really worked across sites before configuring anything.
- Designed a common supply chain model in Microsoft Dynamics 365, tailored where the business genuinely differed and standardised where it didn't.
- Integrated the platform with the group's other business-critical applications so data flowed without re-keying.
- Led the first releases ourselves, then handed ownership to the client's team quickly.

The outcome

The group reported a 40% improvement in supply chain efficiency after the tailored implementation.

What we'd add today, AI-first

We'd add a cost review agent to analyse production variances each period, and a sales order agent for routine orders — both starting at the Approve level of the human-in-the-loop ladder.

INDUSTRY

Manufacturing

PLATFORM

Microsoft Dynamics 365 Finance and Supply Chain Management

SERVICES

Process design, implementation, integration, adoption

RESULT

40% — supply chain efficiency improvement

Talk to us

Book a free 60-minute AI discovery session with a senior specialist.

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